No. 10(37)/2011-NICSI

NATIONAL INFORMATICS CENTRE SERVICES INC.
(NICSI)
(A Government of India Enterprise under NIC)
Ministry of Communications & Information Technology
Hall No. 2&3, 6th Floor, NBCC Tower,
15, Bhikaji Cama Place, New Delhi – 110066.
Tel – 26105054, Fax - 26105212

TENDER NO. NICSI/Teaching Aids/2012/10

TENDER DOCUMENT

FOR

EMPANELMENT

OF

VENDORS

for

SUPPLY AND INSTALATION OF TRAINING AND TEACHING EQUIPMENTS

Index

Sr. No	Contents	Page No.
1.	Scope / Objective of Tender	3
2.	Availability of tender	3
3.	Important Dates	3
4.	Eligibility Criteria	4
5.	Terms & Condition	5
5.1	Pre bid Conference	5
5.2	Bid Submission	5
5.2	EMD	6
5.3	Bid Opening	7
5.4	Evaluation of Bids	7
5.4.1	Technical Evaluation	7
5.4.2	Financial Evaluation	8
5.5	Empanelment of Bidders	8
5.6	Pre-Delivery Inspection of ordered Items	9
5.7	Deliveries & Penalty	10
5.8	Installation Schedule& Penalty	11
5.9	Payments	11
5.10	Warranty Maintenance	12
5.11	Price Variation Clouse	13
5.12	Refund of EMD & Security Deposit	13
5.13	Indemnity	13
5.14	Force Majeure	14
5.15	Termination for Default	14
5.16	Arbitration	14
5.17	Applicable Law	15
5.18	Miscellaneous	15
6.	Technical specifications for items to be quoted	17-24
7.	Bidders profile (Annexure-A)	25-26
8.	Compliance Sheet (Annexure-B)	27
9.	Statement of Deviation	28
10.	Financial Bid Proforma for quoted items	29-50
11.	Installation Certificate	51
12.	Site not ready Certificate	52
13.	Manufacturer Authorization Certificate	53

N0. 10(37)/2011-NICSI

National Informatics Centre Services Inc.
(A Government of India Enterprises under NIC)

TENDER FOR EMPANELMENT OF VENDORS TO SUPPLY OF TRAINING and TEACHING EQUIPMENTS.

3. OBJECTIVE / SCOPE

Sealed tenders, valid for a period of 120 days from the date of opening, are invited from eligible bidders for empanelment to supply of teaching Aid equipment's per annexure-**I**

NICSI would like to have a panel of three vendors to cater its users & own requirement. The empanelment will be for an initial period of one year which can be extended for another one year through mutual consent. The empanelled bidders will supply the empanelled items at the rates finalized through this tender during the period of empanelment/extended empanelment period except for revision in rates as per provisions of clause **5.11** of the tender.

Earnest Money Deposit of Rs. 1,00,000 (Rupees One Lakh)for each category of Annexure-1, is to be submitted through demand draft. However, the bidder shall quote for all the corresponding optional items; otherwise the bid may be rejected for that item.

2. Availability of Tender

On-Line bidding through NICSI E-Procurement System.

The tender document will be available at NICSI e-procurement site http://eproc-nicsi.nic.in. Prospective bidders desirous of participating in this tender may view and download the tender document free of cost from above mentioned website. However bidders need to submit the tender fee of Rs. 500/- (Rupees Five hundred only) through demand draft / pay order from a schedule commercial bank drawn in favor of National Informatics Centre Services Incorporation New Delhi along with the bid.

3. Important Dates:

Date of publication	**29/05/2012** at NICSI e-procurement site http://eproc-nicsi.nic.in & http://www.nicsi.com
Start of Sale of Tender Document:	**29/05/2012**
Seek clarification start date	**31/05/2012**
Seek Clarification end date	**10/06/2012**
Pre-bid Meeting:	**12/06/2012** at **11:30 Hrs.** at National Informatics Centre Services Inc., Hall No. 2 & 3, 6th Floor, 15 NBCC Tower, 15 Bhikaji Cama Place, New Delhi
Bid submission start date	**13/06/2012 at 10.00AM onwards**
Bid submission end date:	**20/06/2012 upto 15:00 Hrs**
Opening of Tender Bids (Eligibility &Technical):	**20/06/2012 at 15:30 Hrs**

4. ELIGBILITY CRITERIA

4.1 A Bidder should be original equipment manufacturer or authorized distributor cum service provider of quoted items for past three years. In case OEM bid themselves then authorized distributor will not be eligible to bid in this tender. OEM can authorize only one bidder to participate in this tender (attach OEM authorization letter as per Annexure-G). In case of Video walls, minimum two installations of 2x2 matrix of quoted OEM make must be present in India. Submit customer satisfaction letter for these installations.

The bidder can quote for any number of categories (A-H) from **Annexure-1**. However bidder must **quote for all additional items in a particular category of the quoted main item,** failing which their bid may be rejected for that category.

4.2 The bidder's annual sales turnover from **sale of IT equipment's** should be more then Rs. **5 Crore (Rupees Five Crores)** during the each fiscal year i.e. 2009-10 & 2010-11 and 2011-2012. The turnover refers to a company and not the composite turnover of its subsidiaries/sister concerns etc. Bidders must submit copy of audited balance sheet as proof of turnover highlighting the turnover part. Certificate from CA may also be attached in this regard.

4.3 The bidder / OEM must have country wide infrastructure support in the form of direct service centre or OEM service centers in at least major cities like Ahmedabad, Bhopal, Delhi, Mumbai, Chennai, Bangalore, Bhuwneshwar, Guwahati, Hyderabad, Jammu, Kolkatta, Patna, Pune, Lucknow & Chandigarh etc. In case of service support through OEM / authorized service provider, the bidder must submit the copy of its agreement/undertaking from its OEM / authorized service provider for service support along with the bid stating that they will provide complete support as per tender terms & conditions for entire warranty period of product supplied. In absence of agreement/ undertaking documents the location given as service centre will not be considered as service support centre. The bidders must enclose details of their infrastructure with reference to locations and technical manpower, availability of inventory of spares etc and also indicate their business model for providing warranty and after sales support. For the aforementioned, In the absence of agreement/undertaking document for service support, bidders bid may be rejected straightway. NICSI reserves the right to disqualify the Bidder based on their past maintenance performance as experienced by NIC/NICSI, during the last three years.

4.4 The registration number of the firm along with the CST/VAT No. allotted by the sales tax department, as well as PAN number of the firm allotted by the income tax department should be submitted, failing which bidder's bid would become invalid & same shall be rejected.

4.5 Attested copies of Articles of Association (in case of registered firm), Byelaws & certificates of registration (in case of registered co-operative societies), partnership deed (in case of partnership firm) should be submitted.

4.6 The bidder should be registered with Service tax department of the Government of India. Enclose copy of the valid Registration No.

4.7 Self-Declaration: Bidder has to submit a self-attested declaration that the scope of work, tender terms and conditions are understood to him and has quoted tender in complete compliance.

The Bidders are requested to furnish documents to establish their eligibility for each of the above clauses. Relevant portions, in the documents submitted in pursuance of eligibility criterion mentioned above, should be highlighted. If tender were not accompanied by all the above documents mentioned, the same would be rejected. Undertaking for subsequent submission of any of the above document will not be entertained. However NICSI reserves the right to seek fresh set of documents or seek clarifications on the already / submitted documents. **All documents should be**

submitted electronically in PDF format. However, Financial Bid should be submitted in XLS format.

Upon verification, evaluation / assessment, if in case any information furnished by the Bidder is found to be false / incorrect, their bid shall be summarily rejected and no correspondence on the same shall be entertained.

THE BID SUBMITTED BY ANY BIDDER NOT FULFILLING THE ELIGIBILITY CONDITIONS / CRITERIA STIPULTED ABOVE, WILL NOT BE CONSIDERED

5. TERMS& CONDITIONS

5.1 Pre-Bid Meeting

NICSI shall hold a pre bid meeting with the prospective bidders at **11:30 AM on 12/06/2012** in the NICSI conference hall. Queries received, from the bidders, two days prior to the pre bid meeting shall be addressed. The queries can be sent to NICSI through email **at** tender-nicsi@nic.in **or faxed on 26105212.**

5.2 Bid Submission

5.2.1 Online bids (complete in all respect) must be uploaded on http://eproc-nicsi.nic.in latest by **15:00 hours on 20/06/2012** .

5.2.2 The Online bids should be submitted as under:

EN-I Bank Draft(s) towards EMD and TENDER FEE in one cover sealed and superscripted "EMD and Tender Fee– NICSI tender for "**TRAINING and TEACHING EQUIPMENTS**" due on **20/06/2012** At 15:00 Hrs. "A letter with draft details should be submitted physically at Tender Division, NICSI. However the scanned copy of Bank drafts must be uploaded (PDF format) electronically on http://eproc-nicsi.nic.in. **Bidders must also upload the signed copy (each page) of tender document as token of acceptance of all tender terms & conditions.**

EN-2 The PDF file, containing the following information, should be titled as

"**Eligibility Criteria – NICSI tender for "TRAINING and TEACHING EQUIPMENTS**"

a. Bidder's profile as per Annexure-A.
b. Compliance sheet as per Annexure-B and the supporting documents.
c. All the documents asked for eligibility criteria.

EN-3 The PDF file, containing the following information, should be titled as

"Technical **Bid-NICSI tender for "TRAINING and TEACHING EQUIPMENTS**"

a. Items being quoted as per annexure-**1**and the corresponding deviations as per Annexure-C. Bidders may use separate sheet for each item.
b. Technical literature about the quoted items and comparative studies available should be enclosed.

This PDF file not containing the above documents or containing the financial bid in explicit/implicit form will lead to rejection of the bid.

EN-4 The XLS file titled as 'FIN_A' for "**Financial Bid- NICSI tender for "TRAINING and TEACHING EQUIPMENTS**" and should contain the Financial Bid as per Annexure-D1-1 to D1-8 and Annexure-D2-1 to D2-8.

5.2.3 **Earnest Money Deposit (EMD)** of **Rs. 1,00,000 (Rupees One Lakh only)** has to be submitted for **each category of Annexure-1**. The EMD is to be submitted through Demand Draft / Pay Order of any Scheduled Commercial Bank drawn in favor of National Informatics Centre Services Inc., New Delhi physically at Tender Division, NICSI **before 15:00 Hrs. on 20/06/2012**. **Otherwise bids will be rejected. However the scanned copy of Bank drafts must be uploaded (PDF format) electronically on** http://eproc-nicsi.nic.in. No Bank Guarantee towards EMD will be acceptable. EMD of unsuccessful bidders will be returned, without any interest, on tender finalization. EMD of successful bidders will be converted into bank guarantee for the period of empanelment/extended empanelment. The BG will be released after the empanelment or execution of all pending orders whichever is later.

5.2.4 All the bids documents should be digitally signed by the authorized signatory.

5.2.5 All pages of the bid being submitted must be sequentially numbered by the bidder.

5.2.6 NICSI will not be responsible for any delay on the part of the vendor in obtaining the terms and conditions of the tender notice or submission of the online bids.

5.2.7 The bids submitted by telex/ telegram/ fax/ E-mail / manually etc. shall not be considered. No correspondence will be entertained on this matter.

5.2.8 The rates are to be quoted in strict compliance to the financial bid otherwise the bid is liable to be rejected.

5.2.9 Percentage (%) of taxes etc. if any to be claimed shall be indicated in the Price bid, otherwise it will be presumed that rates are inclusive of all taxes and no plea would be accepted in this regard after opening of the tenders

5.2.10 The basic prices in Indian rupees should be quoted separately for each set of items given in **Annexure-D1-1 to D1-8 & Annexure-D2-1 to D2-8 Financial Bid performas** inclusive of all accessories like Power Cables (as per Indian environment), Driver Software, related accessories, Documentations of sub-assemblies of quoted item and Operating Manuals of the system, Packing, Forwarding, Freight, Insurance, Installation charges at sites and Warranty etc. Certificates for Exemption of Octroi charges / entry tax shall be furnished by NICSI users. **It shall be the exclusive responsibility of the vendor to collect these Forms/Documents from the NICSI users**. In the absence of exemption certificates from NICSI users towards octroi/entry tax, the bidder will be reimbursed actual charges paid by them.

5.2.11 The selected bidders shall be empanelled with NICSI for a period of 12 months, which can be extended for a further period of 12 months through mutual consent. Rates quoted shall be valid for the period of empanelment and the extended period, unless revised as per the provisions of clause 5.11.

5.2.12 The rates are to be quoted by the bidders in Indian Currency and payment shall be made to successful bidders in Indian currency only.

5.2.13 The price shall be for delivery at desired destination in India including installation/commissioning and complete operationalization.

5.2.14 The **warranty period of three/ five years** shall be taken into account for all quoted items except their consumable parts, from the date of completion of supply, its successful installation/commissioning and acceptance by **NICSI/NIC or 39/63 months whichever is earlier** from the date of delivery. Warranty of consumable part will be equal to their life/duty cycle.

5.2.15 The bidder should certify support for the supplied item, in case NICSI/NIC or its users decide to go in for in-house maintenance or through a third party after warranty support, the vendor shall supply the spare parts to NICSI users /NICSI or a party designated by NICSI to give the complete support of minimum two years after warranty period of supplied product.

5.2.16 Conditional tenders shall not be accepted on any ground and shall be rejected straightway. If any clarification is required, the same should be obtained before submission of the bids.

5.2.17 Bidder shall furnish a compliance statement (Point-wise) of specifications & features of offered equipment's with the Technical Bid. Deviations from technical specifications should be furnished as per **Annexure-C.** Deviation on lower side of specifications will not be considered. N**o deviations in terms & conditions** of the tender document will be accepted in any case.

5.3 Bid Opening:

Online bids (complete in all respect) received along with Demand Draft of tender fee & EMD (Physically) will be opened at **15:30 hours on 20/06/2012** in presence of bidders representative if available. Bid received without tender fee & EMD will be rejected straight way.

5.4 EVALUATION OF BIDS

5.4.1 Technical Evaluation

5.4.1.1 A duly constituted Technical Evaluation Committee (TEC) will first select Bidders on the basis of eligibility criteria of this tender. The Bids conforming to the eligibility criterion will be considered for further evaluation.

5.4.1.2 The TEC will short list the Technical bids, configuration wise on the basis of technical parameters. The short listed Bidders may be asked to bring one of each quoted model or improved latest model of same make as per specifications set out in the tender for technical evaluation, along with their own test and measuring equipment's/software at NICSI HQ or any other site as may be finalized by NICSI, as per schedule to be intimated to them. In case of improved model the improved model should not be inferior in any specification then the quoted model. During Technical Evaluation the quoted product shall be physically verified for the required tender specifications, tested for reliability, functionality, benchmarked and other features as decided by the TEC. In case the vendor fails to bring the quoted products within the prescribed limit given by the NICSI for evaluation, the bid shall be rejected and EMD forfeited. In case TEC decides to inspect the items at Bidder's/OEM's premises, the expenditure on travel will be borne by NICSI.

5.4.1.3 If during the technical evaluation, any of the quoted item fails then no subsequent chance will be given to the Bidder. However, alternate item (1) of already quoted make and model or (2) improved latest model of same make on account of technological trends which meets all the tendered technical specifications and superior in specifications then the quoted model, if available instantly on the spot could be considered by TEC for evaluation only once. Based on the demonstration/evaluation test results, Bidders will be shortlisted further and the names of shortlisted Bidders will be informed to only those Bidders who's Technical Bids qualify for opening the Financial Bids.

In their own interest the bidders are advised to ensure that the quoted items & their relevant optional items brought by them for evaluation conform to all tendered technical

parameters/specifications and are functional. Quoted item brought for evaluation not meeting complete tender specifications or lower in specification will not be considered for evaluation.

For Technical Evaluation, Bidders have to ensure the availability of appropriate specialist, along with every type of documentation and consumable required, from their organization for interacting with TEC and evaluation team. If the required specialist along with proper documentation is not made available by Bidders, then such defaulting Bidders will automatically be debarred from the tender evaluation process.

5.4.2 Financial Evaluation

5.4.2.1 The Financial Bids of only technically qualified bidders will be opened electronically in the presence of their representatives on a specified date and time duly notified. The financial bids will then be passed on to a duly constituted Financial Evaluation Committee (FEC) for evaluation. If NICSI considers necessary, revised Financial Bids can be called from the technically shortlisted Bidders, before opening the original Financial Bids. In such cases, the revised bids should not be higher than the original bids (except in case of increase in Govt. tax / levies) otherwise the bid will be rejected & EMD will be forfeited of such defaulting bidders.

5.4.2.2 L1 vendor will be worked out as per the procedure given in financial bid performas at Annexure-D. L1 rates for Optional Items will be vendor independent and have to be accepted by all bidders qualifying for empanelment for its main items.

5.4.2.3 To keep a panel of more than one bidder, NICSI may ask L2, L3 …. And so on to match the L1 price, Initially Bidder offering the second lowest quote (L2) will be asked to match the price of L1 and placed on the panel. If L2 does not agree, L3 will be asked to match L1. Thus by way of successive opportunity a **panel of three** bidders may be formed. The decision of NICSI arrived at, as above, will be final for empanelment and no representation of any kind shall be entertained. If none of the bidders L2, L3 agree to match L1 rates then L1 alone shall be on the panel.

5.4.2.4 The maximum period allowed for matching the L1 rates by any Bidder will not be more than 7 working days from the date of issuance of offer letter from NICSI. If the Bidder fails to match the L1 rates within stipulated time as stated above, the offer will be treated as withdrawn and will then be extended to next Bidder in the order of their bids.

5.4.2.6 The above process of financial evaluation and empanelment will be followed separately for each item of Annexure-1 (except optional items/accessories).

5.5 EMPANELMENT OF BIDDERS& PLACEMENT OF PURCHASE ORDERS

5.5.1 The empanelment under this tender, with all its terms and conditions, can be used by NIC also.

5.5.2 NICSI may invite revised financial bids after every three months period from the initial empanelment. In such cases, the revised bids should not be higher than the original bids (except in case of increase in Govt. tax / levies) otherwise the bid will be rejected & EMD will be forfeited of such defaulting bidders.

5.5.3 All empanelled Bidders shall have to enter into a written agreement with NICSI for honoring all tender conditions and adherence to all aspects of fair trade practices in executing the purchase orders placed by NIC/NICSI on behalf of its clients.

5.5.4 In the event of an empanelled Company or the concerned division of the Company is taken over /bought over by another company, all the obligations and execution responsibilities under the agreement with the NICSI, should be passed on for compliance by the new company in the negotiation for their transfer.

5.5.5 If the name of the product is changed, the renamed product should be equivalent or superior in technical specifications of empanelled item.

5.5.6 In case any selected L1 bidder refuses to sign empanelment within seven days of communication from NICSI, the offer would be treated as withdrawn and the bidder's EMD will be forfeited and tender will be scraped. If other bidders refuses to sign the empanelment after matching L1 rates, their EMD will be forfeited and offer will be extended to other qualified bidders to make a penal. The defaulting bidder may also be debarred from participating in NICSI tenders for a period of three years.

5.5.7 In case of empanelled bidder is found in breach of any condition(s) of tender or supply order, at any stage during the course of supply / installation or warranty period, the legal action as per rules/laws, shall be initiated against the bidder and EMD/Security Deposits shall be forfeited, besides debarring and blacklisting the bidder concerned for at least three years, for further dealings with NICSI.

5.5.7 The bidder should not assign or sublet the empanelment or any part of it to any other vendor in any form. Failure to do so shall result in termination of empanelment and forfeiture of Security deposit,

5.5.8 NICSI may, at any time, terminate the empanelment by giving written notice to the empanelled vendor without any compensation, if the empanelled vendor becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to NICSI.

5.5.8 The empanelled **L1 vendor will be awarded 50% of the total purchase orders (based on total order value)** for each category provided the performance of the L1 vendor with respect to delivery, installation and after sales support is satisfactory. The remaining 50% order (based on total order value) will be distributed equally among other two empanelled vendors in the panel for each item. The revised bids may be asked after three months period of previous financial bid. NICSI reserve the right to change/modify this distribution percentage based on the order execution performance of empanelled vendors. No representation of any kind will be entertained in this regard.

5.6 Pre-Delivery Inspection of Ordered Items

5.6.1. The item must be offered in full as per ordered configuration for testing and acceptance. No item with short supply or with different technical specifications shall be accepted for conduct of acceptance testing under any circumstances. The acceptance tests will include the verification of specifications of ordered item and functional testing. The items must give same performance results as shown during initial demonstration/evaluation tests. The delivered items, in addition to meeting the performance results as per evaluation tests, should also contain the same subsystem (Brand/Manufacturer) as were given at the time of initial evaluation tests. Failure to fulfill any of the above-mentioned conditions will entail cancellation of the Purchase Order along with forfeiture of the EMD/Security Deposit. **The bidders must ensure before acceptance of purchase order that enough number of ordered items are available in stock to supply. In no circumstances different make & model other than ordered in purchase order/amendment order will be accepted.**

5.6.2 In case any of the empanelled items becomes obsolete and if the empanelled bidder(s) want to offer a new item/model of same make and same or higher specifications, which was not offered for evaluation, the same should be offered to NICSI for evaluation with full configuration before acceptance of purchase order. The vendor should provide detailed technical documents and technical man power support so as to enable NICSI to carry out the evaluation process again on the new item. The decision arrived at by NICSI will be final and binding on the vendor.

5.6.3 Since technological trends in IT industry are changing very rapidly, NICSI may examine/re-access the technical specifications of all empanelled items and/or optional items at an interval of three months from the date of empanelment and have consultation with all empanelled bidders for technological up gradation. If considered necessary the item may be considered for up gradation on higher side after consultation with empanelled bidders. If majority of empanelled bidders

agreed for up gradation and same is accepted by NICSI competent authority, the finalized up gradation will applicable for all empanelled bidders of that category. Besides this up gradation, NICSI will not entertain any request of empanelled bidder for any midterm upgradation.

5.6.4 The schedule for acceptance testing dates shall be provided at least 15 days before the last date of delivery. This needs to be strictly followed.

5.6.5 Normally, testing and acceptance of ordered items will be done at the bidder's premises, where it will be tested as per ordered specifications. NICSI/NIC reserves the right to reject any item, if found unsuitable and / or not conforming to the approved specifications. The rejected items, if any, shall have to be taken back and replaced by good items forthwith at the cost of the vendor. No payment will be made for rejected items. The items which are accepted after testing should be sealed inside carton under the joint signature of the representatives of NICSI/NIC and Bidder's representative and then sent along with the packing list giving serial numbers and part numbers of all possible items and copy of the acceptance test report to the actual sites of installation. NICSI will have the option to test and accept an item at user's premises in case of emergency situations.

5.7 DELIVERY & PENALTY

5.7.1 The schedule to be given for delivery at site is to be strictly adhered to in view of the strict time schedule for implementation of various Projects. Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per Purchase Order (which shall not be more than **30(Thirty) days for North-eastern States including Sikkim, J&K, Lahual-Spiti&Kinnaur in HP, Andaman Nicobar and Lakshdweep Islands and 21 (twenty One) days** for the rest of the locations across India from the date of Purchase Order**)** will render the vendor liable for liquidated damage at the rate of **0.2%** (point two percent) of the purchase order value per day for **15 days and 0.4%**(point four percent) **perday for next 15 days subject to maximum 30 days in total**. Proof of Delivery/Installation duly signed by the user/NIC/NICSI Project Coordinator, with his name, date of delivery, designation and office seal, legibly recorded, should reach NICSI Head Quarters, New Delhi within 30 days **after the date on which the item(s) was delivered / installed.** If the bills are not submitted after delivery/installation (last applicable activity date) as per the above time frame, penalty @ 1% per week subject to a maximum of six weeks will be levied from the total order value. Beyond 6 weeks NICSI will receive and clear the bills as per its convenience.

5.7.2 If the delivery, of whole or in part, is delayed beyond 30 days from last date of delivery as given in the purchase order, NICSI will have option to cancel the purchase order to the extent of unfulfilled part of the purchase order. NICSI will be free to procure the remaining items from alternate sources at the cost and risk of the defaulting vendor, by forfeiting the EMD/Security Deposit of the Vendor. In addition, NICSI will impose a cancellation charge of 8.5% of the value of unsupplied items, which will be recovered from the pending bills or EMD/Security Deposit or by raising claims.

5.7.3 NICSI will impose penalty on total value of purchase order (as per clause no 5.7.1 of this tender) if the delivery of more than 20% of the total order value is delayed beyond the last date of delivery. If the delivery is delayed for the item(s) whose value is equal or less than 20% of the total order value, the penalty shall be applicable on the delayed equipment only,

5.7.4 On the receipt of the purchase orders the vendors within Ten (10) Days shall initiate the process of obtaining all the necessary documents directly from the user for the State Entry Permit in respective States wherever required for complete and safe delivery of the ordered products. However for cases where copy of invoice and GR (Goods Receipt) from the transporter is required for applying for road permit, the process should be so initiated by the vendor that the delivery schedule is met. Proof for the communication sent and duly receipted by the user and/or NICSI/NIC project coordinator with signature, name, designation, telephone number and preferably with office seal should be submitted to NICSI. If after such proper communication, there is any delay in the issuance of road permit from the user, the vendor will be entitled to get extension for delivery period of two weeksfrom the date of receipt of the road permit.

5.7.5 The vendor shall provide product manual and User manual along with each item, irrespective of the fact that more than one item may be meant for any location.

5.8 INSTALLATION SCHEDULE& PENALTY

5.8.1 Bidder should install these items at specified site without any additional charge. **Installation should be completed within 15 Days (Fifteen Days)** from the scheduled or actual date of delivery whichever is later for all locations. If the scheduled date of delivery /installation falls on holiday / non-working day (at the delivery location), the next working day shall be treated as due date of delivery / installation. The delay in installation will carry a penalty of 0.2%(point two percent) for a period of 15 days **and 0.4%** (point four percent) **per day for next 15 days subject to maximum 30 days in total**. Thereafter, NICSI holds the option to get the procured item installed through alternate sources at the risk and cost of the defaulting vendor. If delivered item is found to be defective /broken, vendor will replace the item with new one at their own cost and risk within Four weeks. If the items are not installed at site within the stipulated time due to the 'non-responsiveness' of the vendor,**0.2%** (point two percent) of the purchase order value per day for **15 days and 0.4%** (point four percent) **per day for next 15 days subject to maximum 30 days in total**. Thereafter, NICSI holds the option to procure the defective /broken item through alternate sources at the risk and cost of the defaulting vendor.

5.8.1 The items to be supplied (Wherever applicable) should work under the specified **Operating Systems viz. Windows and Linux (all versions) as the case may be.** It shall be the exclusive responsibility of the Vendors supplying the items to provide appropriate device drivers and solutions for these system software platforms.

5.9 PAYMENT

5.9.1 A pre-receipted bill, along with original excise duty gate pass (if applicable)and acceptance certificate, shall be submitted (Three copies) in the name of user, A/C NICSI, New Delhi-110066 soon after the delivery of the items along with a copy of the duly receipt delivery challan. The Bills/Invoice should be in the format and as per guidelines / instructions given in Rule 52-A, 57GG etc., of the Central Excise Rules, 1944 as amended from time to time for these items for which payment of Excise duty is applicable. **80% (Eighty percent) payment will be made on complete delivery** of ordered items at the designated sites and on the submission of proof of delivery and Performance Bank Guarantee (PBG) equal to 8.5% of total order value valid for 39 months. Remaining 20% payment will be released after installation on submission of installation certificate (Annexure-E) along with bills. Payment will be made after deducting penalty, amount, if applicable. PBG will have to be renewed for such further periods till satisfactory free warranty support has been provided by the vendor for all the items supplied and installed, and there after the PBG will be returned to the vendor. Installation has to be completed within 15 days from the date of delivery. If installation is not completed within 15 days of delivery, it will be considered as deficiency in after sales service support. In such cases penalty clause will apply and subsequent purchase orders to the vendor may be restricted.

5.9.2 For Site Not Ready (SNR) cases, vendor requires to submit SNR certificate as per Annexure-F signed by NIC/NICSI Coordinator of the project/ User Department. However, regarding readiness of site, the decision of the User Department/NIC/NICSI Project Coordinator will be final. No penalty will be imposed for SNR cases, however, vendor has to install the items within 15 days as per clause 5.8.1 of receipt of Site Ready notice from User/NICSI/NIC else it will attract penalty as per above clause- 5.8.1 recoverable from Bill. If the site is not ready even after 3 months of delivery of items, the vendor will be able to claim balance of 20% after submission of BG for the said amount till the installation is complete and has to give undertaking that vendor will complete the installation once the site is ready.

5.9.3 Payments shall be subject to deductions of any amount for which the empanelled vendor is liable under the empanelment. Further, all payments shall be made subject to deduction of TDS (Tax deduction at Source) as per the Income-Tax Act, 1961 and any other taxes.

5.9.4 All payments will be made through RTGS only.

5.10 **WARRANTY MAINTENANCE**

5.10.1 All the items shall be under **three/five year comprehensive onsite warranty** support from the date of installation or 39/63 months from date of delivery whichever is earlier at the site, except their consumable items. The **lamp of projector (For Category A)** will be treated as consumable item after one year and will not be covered under warranty support for normal cases. Due to manufacturing defect, transit issue if lamp life is found to be abnormally different from product manual, the lamp in such cases will be replaced by the empanelled vendor at free of cost within 15 days period from the written intimation date of NICSI/NIC. The installation & warranty of video walls (Category-C) will be directly from OEM and no part will be treated as consumable. The warranty support will also include all resolutions related to configuration/ setup/ performance/ repair/ breakdown maintenance & preventive maintenance support at onsite.

5.10.2 The vendor should fulfill the following conditions during warranty period: -

a. Any failure in the supplied item should be rectified or replaced within maximum period of three days in state capital / cities connected by air routes, from the date of lodging the complaint. For other locations maximum acceptable downtime will be four days.

b. If any of the items is down beyond the period mentioned in 5.10.2a, penalty will be charged or recovered from out of withheld amount towards warranty or payment due with NICSI, at the rate of 0.2% of item cost per day subject to maximum 10% of item cost during warranty period. After that NICSI will have option to get the items repaired from alternate source at the risk & cost of defaulting vendor **by invoking either PBG/Security deposit.**

c. Any item failing at sub-component level more than three times in three months, displaying chronic system design or manufacturing defects or Quality Control problem will be replaced by the Vendor at his cost and risk within 30 days, from the date of last failure.

5.10.3 On completion of the Warranty period, the Security Deposit without any interest accrued shall be released after satisfying that proper free warranty support has been provided during warranty period of one year for all the items. If considered necessary, suitable amount of penalty shall be recovered from the Vendor out of their due payments or from their Security Deposit or by raising claims, while releasing the Security Deposit.

5.11 **PRICE VARIATION CLAUSE**

5.11.1 During the validity of the empanelment including the extended period, if any, **if the Bidder sells any empanelled item** to any other Department/Organization at a price lower than the price fixed for NICSI, the Bidder must voluntarily pass on the price difference to NICSI with immediate effect. Similarly, in the event of lowering of Government levies subsequent to the finalization of the panel, the Bidder shall automatically pass on the benefits to NICSI, and in the event of increasing of Government taxes/ levies subsequent to the finalization of the panel, NICSI shall consider the case on merit and the pro-rata benefits to the vendor if full reference with documentary evidence is submitted.

5.11.2 During the validity of the panel, NICSI may ask the technically short listed Bidders to re-quote the prices based on new /advanced configurations due to technological up gradation or reduction of price and the Bidder(s) will be selected on the basis of procedure as per clauses under 5.4 of the tender document. The time difference between such re-quote will be minimum three months except in case of the union budget.

5.12 REFUND OF EMD & SECURITY DEPOSIT

5.12.1 The Earnest Money Deposit (EMD) will be refunded as follows.

1. In the case of those bidders who fail to qualify the eligibility criteria, the Earnest Money Deposit (EMD) will be refunded without any interest accrued immediately thereafter.

2. In the case of those bidders whose technical bids do not qualify, the EMD will be refunded without any interest accrued within one month of the acceptance of TEC's recommendations.

3. In the case of those bidders who are not empanelled, the EMD will be refunded without any interest accrued within one month of the acceptance of FEC's recommendations.

4. In case of those bides whose tender bids are accepted for the empanelment, EMD will be refunded on receipt of **Security Deposit of amount Rs. One Lakh each for empanelled categories.** Security Deposit shall be in the form of Bank Guarantee (BG) drawn in the name of National Informatics Centre Services Inc. Hall No. 2&3, 6th Floor, 15 NBCC Tower, Bhikaji Cama Place, New Delhi – 110 066, valid for a period of 15(Fifteen) months and shall be renewed by the bidder till Empanelment lasts or the orders placed are executed, whichever is later. No interest will be payable for the Security Deposit.

5. On completion of the warranty period of ordered items, the Security Deposit without any interest accrued shall be released after ascertaining that satisfactory support has been provided during the warranty period. In case, it is found that appropriate satisfactory support has not been provided by the Bidder, NICSI/NIC will ensure that the prescribed penalty for the default in service has been realized or shall be recovered from the Bidder out of already due payments.

5.13 INDEMNITY

The selected vendor shall indemnify the NIC/NICSI/User departments against all third party claims of infringement of patent, trademark/copyright or industrial design rights arising from the use of the supplied items and related services or any part thereof. NIC/NICSI/User department stand indemnified from any claims that the vendor's manpower may opt to have towards the discharge of their duties in the fulfillment of the purchase orders. NIC/NICSI/User department also stand indemnified from any compensation arising out of accidental loss of life or injury sustained by the vendor's manpower while discharging their duty towards fulfillment of the purchase orders.

5.14 FORCE MAJEURE

If at any time, during the continuance of the empanelment, the performance in whole or in part by either party of any obligation under the empanelment is prevented or delayed by reasons of any war, hostility, acts of public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics quarantine restrictions, strikes, lockouts or acts of God (hereinafter referred to as "events"), provided notice of happenings of any such event is duly endorsed by the appropriate authorities/chamber of commerce in the country of the party giving notice, is given by party seeking concession to the other as soon as practicable, but within 21 days from the date of occurrence and termination thereof and satisfies the party adequately of the measures taken by it, neither party shall, by reason of such event, be entitled to terminate the empanelment, nor shall either party have any claim for damages against the other in respect of such nonperformance or delay in performance, and deliveries under the empanelment shall be resumed as soon as practicable after such event has come to an end or ceased to exist and the decision of the purchaser as to whether the deliveries have so resumed or not, shall be final and conclusive, provided further, that if the performance in whole or in part or any obligation under the empanelment is prevented or delayed by reason of any such event for a period exceeding 60 days, the purchaser may at his option, terminate the empanelment.

5.15 TERMINATION FOR DEFAULT

5.15.1 Default is said to have occurred

I. If the vendor fails to deliver any or all of the services within the time period(s) specified in the purchase order or any extension thereof granted by NICSI.

II. If the vendor fails to perform any other obligation(s) under the empanelment

5.15.2 If the vendor, in either of the above circumstances, does not take remedial steps within a period of 30 days after receipt of the default notice from NICSI (or takes longer period in-spite of what NICSI may authorize in writing), NICSI may terminate the empanelment / purchase order in whole or in part. In addition to above, NICSI may at its discretion also take the following actions:

NICSI may procure, upon such terms and in such manner, as it deems appropriate, goods similar to the undelivered items/products and the defaulting vendor shall be liable to compensate NICSI for any extra expenditure involved towards goods and services to complete the scope of work in totality or 8.5% of the total value of purchase order as cancellation charges whichever is higher.

5.15.3 NICSI may at any time terminate the purchase order / empanelment by giving one month written notice to the Vendor, without any compensation to the Vendor, if the Vendor becomes bankrupt or otherwise insolvent

5.16 ARBITRATION

5.16.1 In case any dispute or difference arises out of or in connection with or the carrying out of works (whether during the progress of the works or after their completion & whether before or after the termination, abandonments or breach of contact) except as any of the accepted matters, provided hereunder, the parties hereto, shall first endeavor to settle such disputes of differences amicably**.**

5.16.2 If both the parties fail to reach such amicable settlement, then either party (The Purchaser or Contractor) may (within 20 days of such failure) give a written notice to the other party requiring that all matter in dispute or difference be arbitrated upon. Such written notice shall specify the matters which are in difference or differences of which such written notice has been given and no other shall be reoffered to the arbitration of a single arbitrator, to be appointed by both the parties or in case of disagreement as to the appointment of a single arbitrator, to that of two arbitrators, one to be appointed by each party or incase of said arbitrators not agreeing then, to the umpire to be appointed by the arbitrators in writing before entering upon the references. Provisions of Indian Arbitration &Conciliations Act, 1996 or any statutory modification or re-enactment thereof and rules framed there under from time to time shall apply to such arbitration.

5.16.3 Venue of arbitration shall be New Delhi.

5.16.4 The arbitrators or arbitrators appointed under this Article shall have the power to extend the time to make the award with the consent of parties.

5.16.5 Pending reference to arbitration, the parties shall make all endeavors to complete the work in all respect. Disputes, if any, will finally be settled in the arbitration.

5.16.6 Upon every or any such references to the arbitration, as provided herein the cost of and incidental to the reference and Award respectively shall at the discretion of the arbitrator, or the umpire, as case may be.

5.16.7 The award of arbitrator or arbitrators, as the case may be, Shall be final and binding on the parties. It is agreed that the Contractor shall not delay the carrying out of the works by reason of any such matter, question or dispute being referred to arbitration, but shall proceed with the works with all due diligence. The Purchaser and the Contractor hereby also agree that arbitration under this clause shall be the condition precedent to any right of action under the contract except for as provided for in the Tender.

5.17 APPLICABLE LAW

5.17.1 The vendor shall be governed by the laws and procedures established by Govt. of India, within the framework of applicable legislation and enactment made from time to time concerning such commercial dealings/processing.

5.17.2 All disputes in this connection shall be settled in Delhi jurisdiction only.

5.17.3 NICSI reserves the right to cancel this tender or modify the requirement without assigning any reasons. NICSI will not be under obligation to give clarifications for doing the aforementioned.

5.17.4 NICSI reserves the right that the work can be allocated to any of the empanelled vendors.

5.17.5 NICSI also reserves the right to modify/relax any of the terms & conditions of the tender.

5.17.6 NICSI, without assigning any further reason can reject any tender(s), in which any prescribed condition(s) is/are found incomplete in any respect.

5.17.7 NICSI also reserves the right to award works/supply order on quality/technical basis, which depends on quality/capability of the system and infrastructure of the firm. Bidder(s) are, therefore, directed to submit the tender carefully along with complete technical features of the products/systems as well as other documents required to access the capability of the firm.

5.17.8 All procedure for the purchase of stores laid down in GFR and DFPR shall be adhered-to strictly by the NICSI and subordinates and Bidders are bound to respect the same.

5.18 MISCELLANEOUS

5.18.1 The empanelment under this tender is not assignable by the selected vendor. The selected vendor shall not assign its contractual authority to any other third party. As a matter of policy and practice and on the basis of Notification published in Gazette of India dated 14th March, 1998, it is clarified that services and supplies of the vendor selected through this tender can be availed by both National Informatics Center [NIC] and National Informatics Center Services Incorporated [NICSI], as the case may be depending on the project, and the selected vendor shall be obliged to render services / supplies to both or any of these organizations as per the indent placed by the respective organization. In other words, the selection procedure adopted in this tender remains applicable for NIC as well, and in the event of rendering services / supplies to NIC, the selected vendor shall discharge all its obligations under this tender vis-à-vis NIC. Any default or breach in discharging obligations under this tender by the selected vendor while rendering services / supplies to NIC, shall invite all or any actions / sanctions, as the case may be, including forfeiture of EMD, security deposit, invocation of performance guarantee stipulated in this tender document

5.18.2 The decision of NICSI/NIC arrived at as above will be final and no representation of any kind will be entertained on the above. Any attempt by any Bidder to bring pressure of any kind, may disqualify the Bidder for the present tender and the Bidder may also be liable to be debarred from bidding for NICSI/NIC tenders in future for a period of at least three years.

5.18.3 Any conditions mentioned in their tender bids by the bidders which are not in conformity to the conditions set forth in the tender will not be accepted by NICSI/NIC. All the terms and conditions for the supply, testing and acceptance, payment terms penalty etc. will be as those mentioned herein and no change in the terms and conditions set by the bidders will be acceptable. Alterations, if any, in the tender bid should be attested properly by the bidders, failing which the bid will be rejected.

5.18.4 One batch of NIC/NICSI/User staff is to be trained in installation, maintenance and servicing, at least for a period of one week, free of cost.

5.18.5 NICSI/NIC may use this tender for executing any projects anywhere in India during the validity of this tender.

5.18.6 All terms and conditions governing prices and supply given above, as applicable to NICSI, will be made equally applicable to NIC.

5.18.7 In addition to the supporting technical documents, the enclosures as mentioned in **List of Enclosure** are required to be submitted with the technical bid.

5.18.8 NICSI reserves the right to modify and amend any of the above-stipulated condition/criterion depending upon Project priorities vis-à-vis urgent commitments. NICSI also reserves the right to accept /reject any bid, to cancel / abort tender process and / or reject all bids at any time prior to award of empanelment, without thereby incurring any liability to the affected agencies on the grounds of such action taken by the NICSI.

5.18.9 Any default by the bidders in respect of tender terms & conditions will lead to rejection of the bid & forfeiture of EMD/Security Deposit.

(Authorized Signatory)
NICSI
(Tender Division)

Annexure-1

Specification of Tendered items

S. No.	Component Name	Component Description	Make & Model	Technically Compliant (Yes / No)
CATEGORY A - PROJECTORS				
1	Projector (Ultra-Light Weight)	DLP; Brightness - minimum 300 ANSI Lumens; Resolution -XGA native or higher; Inbuilt Speakers, Weight (max.) – 0.8 kg; Interface – VGA, USB, Audio, HDMI/DVI; Bundled with all interface, power Cables, Carry case & other accessories.		
2	Projector (Light Weight)	DLP/LCD; Brightness - minimum 2000 ANSI Lumens; Resolution -XGA native or higher; Lamp Life - 2000hrs in normal/whisper mode; Inbuilt Speakers, Weight (max.) –2 kg; Interface – VGA, USB, Audio, HDMI/DVI; Bundled with all interface, power Cables, Carry case & other accessories.		
3	Projector (Mid-Range)	LCD/DLP; Brightness - minimum 3000 ANSI Lumens; Resolution - XGA native or higher; Lamp Life - 3000 hrs in normal/whisper mode; Weight (max.) – 3 kg ; Inbuilt Speakers (> 2 Watts), Interface – VGA, Audio, HDMI/DVI ; Bundled with all interface, power Cables, Carry case, full function remote & other accessories. Capable to run continuous 4 hours of operation.		
4	Projector (High End)	LCD/DLP; Brightness - minimum 4000 ANSI Lumens; Resolution – SXGA+ native or higher; Lamp Life - 2000 hrs in normal/whisper mode; Weight (max.) – 4 kg ; Additional features : Inbuilt Speakers (> 4 Watts), Interface – VGA, Audio, PIP/PBP Support, HDMI/DVI ; Bundled with all interface, power Cables, Ceiling mount Kit, Carry case, full function remote & other accessories. Capable to run continuous 4 hours of operation.		
5	Projector(Interactive)	LCD; Interactive sensor (IR and ultrasonic waves system) - Single touch (interactive pen is required), Brightness - minimum 2500 ANSI Lumens; Resolution – WXGA native or higher; Lamp Life - 2000 hrs in normal/whisper mode; Additional features : Inbuilt Speakers (> 10 Watts), Interface – VGA, Audio, HDMI/DVI ; Bundled with all interface, power Cables, Ceiling mount Kit, Carry case, full function remote & other accessories. Capable to run continuous 4 hours of operation.		
ACCESSORY FOR PROJECTORS				
1	Additional items for Projector system	Video Cable per meter (for projector)		
2		Audio Cable per meter (for projector)		
3		HDMI/DVI Cable per meter (for projector)		
4		Lamp for quoted model of Projector		
5		Projection Screen 6'x 4' with tripod		
6		Projection Screen 7'x 5' with tripod		
7		Projection Screen 8'x 6' with tripod		
8		Projection Screen 6'x 4' (Wall Mount – Motorized)		
9		Projection Screen 7'x 5' (Wall Mount – Motorized)		
10		Projection Screen 8'x 6' (Wall Mount – Motorized)		
11		Laser pointing device.		

CATEGORY B – LED/LCD MONITORS				
1	**LED Monitor (32" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 450 or higher; Viewing angle >170 degree, Interface – VGA, AV Port, USB, DVI/HDMI; Certification – Energy Star 5.0; Inbuilt speakers; Cables for power & all supported interfaces, Wall Mount & table stand kit;		
2	**LCD Monitor (32" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 450 or higher; Viewing angle >170 degree, Interface – VGA, AV Port, USB, DVI/HDMI; Certification – Energy Star 5.0; Inbuilt speakers; Cables for power & all supported interfaces, Wall Mount & table stand kit;		
3	**LED Monitor (40" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 450 or higher; Interface –VGA, AV Port, DVI/HDMI, USB; Inbuilt speakers; Certification – Energy Star 5.0, Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount & table stand kit;		
4	**LCD Monitor (40" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M2) – 450 or higher; Interface –VGA, AV Port, DVI/HDMI, USB; Inbuilt speakers; Certification – Energy Star 5.0, Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount & table stand kit;		
5	**LED Monitor (50" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 450 or higher; Interface –VGA, AV Port, DVI/HDMI, USB; Inbuilt speakers (> 5W); Certification – Energy Star 5.0, Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount & table stand kit		
6	**LCD Monitor (60" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 600 or higher; Interface –VGA, AV Port, DVI/HDMI, USB; Inbuilt speakers(>10W) ; Certification – Energy Star 5.0, Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount & table stand kit;		
7	**LCD Monitor (70" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 600 or higher; Interface –VGA,AV Port, DVI/HDMI, USB; Inbuilt speakers(>10W) ; Certification – Energy Star 5.0, Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount & table stand kit;		
8	**LCD Monitor(100" or higher)**	Total Image Display Area: 2380mm(W) x 1330 mm(H) or better Display System Type – Single display LCD Operation – 24x7 Resolution – 1920 x 1080 pixels Brightness – 400 cd/m2 or better Contrast Ratio – 1000:1 or better Interface –HDMI/DVI, USB Response Time – 6ms Viewing Angle – 175 deg(Horizontal)/175 deg (vertical); Inbuilt speakers(>10W) ; Certification – Energy Star 5.0, Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount & table stand kit.		

CATEGORY C– LCD VIDEO WALL				
1	**LCD/LED Monitor for Video Wall (46" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 700 or higher; Bezel gap (max) – 7mm; Interface –VGA, AV Port, DVI/HDMI; Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount kit; Monitor should have RS232C control and support for atleast 10x10 video walls.		
2	**LCD/LED Monitor for Video Wall (50" or higher)**	Resolution – Full HD (1920 x1080); Response time - less than 8ms; Brightness (CD/M^2) – 700 or higher; Bezel gap (max) – 7 mm; Interface –VGA, AV Port, DVI/HDMI; Heavy duty monitor suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount kit; Monitor should have RS232C control and support for atleast 10x10 video walls.		
3	**Multi Display Unit (3 LCD Screens)**	Screen Size – 21" or higher LCD monitor with narrow bezel width; Number of Screens – 3; Brightness – 250 cd/m^2; Resolution – Full HD (1920*1080); Response time (Max) – 8 ms; Interface – VGA, DVI-D, DP; Need to be bundled with necessary stand, interface cables, software and any interface card required for connecting normal computer system.		
4	**Multi Display Unit (6 LED Screens)**	Screen Size – 21" or higher LED monitor with narrow bezel width; Number of Screens – 6; Brightness – 250 cd/m^2; Resolution – Full HD (1920*1080); Response time (Max) – 8 ms; Interface – VGA, DVI-D, DP; Need to be bundled with necessary stand, interface cables, software and any interface card required for connecting normal computer system.		
5	**Rear Projection Based Video Wall 2x2 with Controller having support for eight cubes**	Cube Size – 50" or higher Display Technology –DLP Native Resolution –Full HD or better Light Source - LED Lifetime of LED - 60,000 hours or higher Brightness - 450 ANSI lumens or higher Projection Characteristics - >95% brightness uniformity Gap - <0.6 mm Operation : 24x7 continuous **Input:** Should support analog BNC(RGB) & digital DVI D in/out **CONTROLLER:** **Quad core x86 processor based having 8GB memory, 2x250GB hard disks with RAID 1, 5 support, Add-on graphics controller with 1 GB video memory with 128 bit memory interface and 25 GB/s memory bandwidth, Dual Gigabit Ethernet, DVD writer, 2x3W speakers, 19" TFT Monitor, Keyboard, optical mouse, redundant power supply with windows 7 Prof/Linux OS and necessary wall management software & ports to control eight cubes. The controller should have suitable emulation software to use inputs from heterogeneous environments like Unix, Linux, Solaris etc.** Number of input: 6 Universal Inputs (Should be able to accept DVI/HDMI/RGB/Svideo/VGA/Composite Video) The OEM of core components like Cubes, Controller,		

		management software should be same. All parts will be covered under warranty. Direct support from OEM is required.		
ACCESSORIES FOR PANELS AND LCD VIDEO WALLS				
1	**Optional items for Monitors**	Mobile Mount Kit (For Monitors)		
2		Video Cable per Meter (For Monitors)		
3		Audio Cable per Meter (For Monitors)		
4		HDMI Cable per meter (For Monitors)		
5		Video Mixer (for Monitor Based video wall up to 8 screens)		
6		Video Controller Server (for Monitor Based video wall above 8 screens)		
7		Audio – Video Switcher 1:8 (For Monitor Based Video Walls)		
8		Rear Projection Based Video Wall 1x1 cube without controller (Specs as per main item 5)		
CATEGORY D – KIOSK TOUCH PANEL				
1	**All in One Touch Panel (Outdoor)**	60” or higher HD touch based outdoor panel; Waterproof, dust & scratch resistant; Brightness (min)-1500 nits; Viewing angle (min)- 170 degree, Interface : LAN, USB; Bundled with necessary foot stand having wheels; This panel should have necessary processor, software, speakers(>10W), storage (> 20 GB) embedded to work as independent information Kiosk without connecting to external computer system.		
2	**All in One Touch panel (Indoor)**	45” or higher indoor full HD touch panel, Brightness(Min)- 400 Lumens; Viewing angle >170 degree; Interface – USB, HDMI/DVI; Support- Windows; Heavy duty panel suitable for 24*7 operation with suitable built-in fan; Cables for power & all supported interfaces, Wall Mount & floor stand kit; This panel should have necessary processor, software, speakers(>10W), storage (> 20 GB) embedded to work as independent information Kiosk without connecting to external computer system.		
CATEGORY E – INTERACTIVE WHITE BOARDS, PANELS AND PADS				
1	Interactive Board (75” or higher diagonal size)	Thickness - 3” or higher; scratch resistant; low glare surface with sandwiched electronic grid in a frame duly sealed to make it dust & vermin proof; one USB interface; Resolution – 62000*46500 pixels or better; Accuracy : ± 0.5mm; Accessories -dry erase type four pen set (black, blue, red & green), driver software and software for projector mode like draw, annotate, erase, color, rotate; Windows & Linux compatible; Wall & Floor mounting kit		
2	Interactive Digital LCD Board 70”	Technology - LCD, Screen Dimension – 70” , solution 1920x1080, Brightness 600 cd/m2, Contrast 1200:1, Build-in PC with x86 dual core processor having minimum 3MB cache, 2GB Memory, Full HD screen touch or pen driven, 320GB SATA HDD, Wifi & Bluetooth enabled, fast Ethernet, minimum 2 USB 2.0 ports and with Windows 7 Prof OS		
3	Interactive Panel (17” or higher)	Scratch resistant; LCD based; Resolution - SXGA or better; one USB & a VGA port and one battery free electronic pen; Brightness – 450 cd/m^2; Windows & Linux compatible; along with tilt stand, annotation software & other accessories.		
4	Interactive Pad (8” x 6” or higher)	Wireless interactive pad; Resolution- 4000 lines/ inch or higher; Range- 15 meter of higher, compatible with Windows and Linux along with all required software & dry erase type four pen set (black, blue, red & green), one electronic pen with		

		mouse functionality for projector mode.		
5	Visual Presenter	Visual presenter with minimum 1280x720 resolution 1/3" CCD/CMOS camera capable to capture 30fps, 12x or better optical zoom, 8x or better digital zoom, auto & manual focus with one VGA input port & one VGA, one DVI, one USB output port along with bundled software for annotation of image & test.		
6	Podium with interactive Panel	Intelligent Podium made of termite resistant board laminated with scratch & strain resistant lamination of 2mm thickness with interactive panel (17" or higher scratch resistant LCD based interactive penal having SXGA or better resolution, one USB & a VGA port and one battery free electronic pen. Penal should be Windows compatible along with all drive software, annotation software & other accessories). The podium should have lockable tray to hold Laptop/projector and keyboard & mouse. The podium should have built in intelligent electronic circuitry with 2xUSB, 1xVGA, 1xRJ45, 1xDVI, 1xRGB ports as extension ports of desktop & projector.		
CATEGORY F – AUDIO SYSTEM				
1		4/3 channel stereo Power amplifier with minimum 4 mic inputs of < 1mv sensitivity and 3 stereo inputs. Frequency response of 20 to 20KHz (1/-3 dB), < 1% Distortion (at rated output power at 1 kHz), minimum 60W output power at 8 ohm load. MOSFET Power Supply.		
2		High Quality wall mountable PA Sound Stereo Column 20 (10+10) watts RMS or higher speakers. Speakers should have inbuilt 100V line matching transformer with all necessaries cables.		
3		High Quality wall mountable 25 watts RMS (2.1 type format) or higher speakers. Speakers should have inbuilt 100V line matching transformer with all necessaries cables.		
4		High Quality wall mountable 70 watts RMS (5.1 type format) or higher speakers. Speakers should have inbuilt 100V line matching transformer with all necessaries cables.		
5		Wireless Microphone System with following specifications. 1) Oscillation Mode PLL Synthesized Handset with receiver 2) Frequency Range UHF 760~950MHz 3) RF Output Power 30mW 4) Spurious Emission <-45dBc 5) Max. Deviation ±68KHz 6) Max. Input Level 140dB SPL 7) Accessories : necessary interface cables and power adopter		
6	Digital Audio Mixer	. **Matrix Mixing Parameters** • 8- Microphone Analog Inputs • 4- Analog Line Inputs • 12-Analog Line Outputs • 1 Ch- Power Amplifier Outputs • 18- Expansion Bus in/out • 8- Processing Blocks **Expansion Bus** • Connection: CAT 5, RJ45		

		• Mix Minus Structure • 18 Audio Buses • 6 Gating Buses • 8 PA Reference Buses **Network** • 10/100 Auto Switching (PC and • Network Port) **USB** • 2.0 Compatible • Type B connector		
CATEGORY G – PA/CONFERENCE SYSTEM				
1.	Chairman Microphone Unit	Rated power supply voltage - +24V DC Current consumption with rated power <65mA Quiescent <25mA Sensitivity of microphone at 1kHz -65dB (± 4dB) (0dB = 1V/bar) Hum and noise (with mic. input terminated) <-50dB Bundle with required cables & connectors.		
2.	Delegate Microphone Unit	Rated power supply voltage - +24V DC Current consumption with rated power <65mA Quiescent <25mA Sensitivity of microphone at 1kHz -65dB (± 4dB) (0dB = 1V/bar) Hum and noise (with mic. input terminated) <-50dB Bundle with required cables & connectors.		
3.	System Controller	Main input voltage (rated) 240V DC (50-60Hz) (selectable by typing) 220V DC output voltage 24V DC (± 0.5V) Hum and noise < -50dB **P.A. Output** Output e.m.f. 1V rms (± 3dB) Rated load impedance >10kΩ Rated output impedance 100Ω **Record Output** Output e.m.f. 0.5V ms (± 3dB) Rated load impedance >47kΩ Rated output impedance 1kΩ Tone frequency (± 20%) 500Hz (typical) Tone duration (± 20%) 500mS (typical) Bundle with required cables & connectors.		
4.	Mixer Amplifier	Rated output wattage (RMS) 120W Battery voltage 24Vdc (max. 10% deviation) Frequency response 50Hz to 18kHz (+1/-3dB) Distortion (at rated output power at 1kBz) <1% Inputs 4 balanced inputs / 3 stereo line Input 1 (5 pole DIN / 6.3mm phone jack) Input 2 - 4 (6.3mm phone jack) Impedance 1kΩ balanced Sensitivity 1.0mV (mic. inputs) Phantom power Yes (on mic. input 1) (Through 5 pole DIN connection only) Bundle with required cables & connectors.		
5.	Head Phones	Impedance 32 ohm per earpiece Audio frequency response 50 Hz to 20 kHz (-10 dB) Power handling capacity 50 mW Sensitivity (1 kHz) 98 dB SPL/earpiece at 1 mW/earpiece		
6.	Speakers	Column/Wall Speakers, 6 W output, Built in LMT		
7.	Cordless Handheld Mic	**Receiver:** Receiver Type Synthesized PLL Frequency Response (RF) A Band 618-634 MHz		

		B Band 678-694 MHz E Band 850-865 MHz Number of Channels 32 Modulation +/- 40 kHz **Transmitter:** Radiated Output 8 mW typical Back Lit LCD Display Channel, frequency, mute and battery level Microphone Head cardioids dynamic TA4 Connector Wiring Pin 1: Ground; Pin 2 Mic Input; Body pack Antenna Flexible external quarter-wave Handheld Antenna Internal proprietary, Bundle with required cables & connectors.		
8.	Camera	Shall Have outputs for SD & HD Video outputs for connecting to a external video switcher. Built in recording feature SD/HD video, must have talk back facility and recording of sessions in DVDS format. Bundle with required cables & connectors.		
9.	DVR	**Rated Voltage and Power** External power adapter AC/ DC Support **Video** Video Standard SVGA PAL / NTSC auto-detect Live Resolution SVGA: 800x600, 1024x768 or 1280x1024 PAL: 720x576, NTSC: 720x484 **Audio** Input Mono RCA, 1.0 Vpp Output Mono RCA, 1.0 Vpp Compression ADPCM Sample rate 16 kHz per channel Bit rate 8-bit **Connectors** Video Inputs 4 BNC Monitor 1 VGA d-SUB, 1 BNC Ethernet RJ45, 10/100 BaseT according to USB 2.0 on front and rear for mouse or USB memory device **Storage** Hard Disk 1 SATA hard drive Cables and Connectors: All related cables and connectors with it.		
CATEGORY H – Desktop with Shared Computing (6+1)				
1	<u>Desktop with</u> Shared <u>Computing (6+1)</u>	Desktop System having single processor(Quad Core or higher) with SPEC rating in the range of at least 95 – 100 (60% of SPEC Int rate base2006 plus 40% of SPEC fp rate base2006 scores), latest chipset, three free PCI/PCI-eX slots, add-on graphics controller with 512 MB memory & 12.8 GBps memory bandwidth, Integrated Gigabit Ethernet controller, integrated sound controller, 4 GB DDR-3 memory expandable to 8 GB, 2x500GB SATA 3 Gbps hard disks (7200rpm or higher), integrated DVD Writer, 17" or higher TCO05 certified TFT monitor, Keyboard (with ` symbol), optical mouse, Chassis to accommodate two more 3.5" internal drives, support for full height PCI cards and with power supply of minimum 300 watts(min. 80% Efficiency) to sustain full configuration, devices (Access device, 17" or higher TCO05 certified TFT monitor, Keyboard ( with ` symbol), Optical mouse with pad, cables with required connectors, Add-on card) to share computing of above mentioned single host with		

		(1+6) users. Item 1 : Above Configuration with Preloaded Windows 7 Prof (64 bit OS), MS Office (Latest Version), Antivirus software (latest Version) with one year validity, virtualization software, device drivers and licenses as applicable for above 1+6 shared computing solution. Item 2: Above Configuration with Preloaded Linux Desktop latest Version (any one flavor), Open Office (Latest Version), device drivers, virtualization software and licenses as applicable for above 1+6 shared computing solution.		

Annexure-A

BIDDER'S PROFILE

a) Name of the Vendor:

b) Incorporated as _____ in year _____ at _____

(State Sole Proprietor, Partnership, Private Limited or Limited Firm)

c) Whether any Legal/Arbitration proceedings have been instituted against the Vendor or the Vendor has lodged any claim in connection with works carried out by them. If yes, please give details.

d) Vendor profile

i) Full Address :
ii) Year when set up :
iii) Name of the top executive with designation :
iv) Telephone Number(s) : Mobile :
v) Email address :

vi) Service Tax No :
vii) Sales Tax/VAT No :
viii) CST No :
ix) PAN No :
x) Turnover from sale of computer system

Financial Year	Turnover from sale of computer system (in Rs.)
2009-10	
2010-11	
2011-12	

e) EMD details

Particulars	Amount (Rs.)	Draft No.	Date	Bank	Branch
Tender fee	500				
EMD	Rs. 1,00,000 for each category of Annexure-1				

f) Service centers: The following information for service centers at least major cities, operational for more than 3 years, as per eligibility clause 4.3 may be given. For authorized distributor / OEM centers the vendor shall produce a copy of the valid agreement/undertaking from authorized distributor/OEM. NICSI would verify the information furnished here and if found incorrect the bid is liable to be rejected.

S. No.	Location	Name of Center Full Postal Address with Telephone Nos.	Year of Setup	Own centre Or Franchisee	Whether spares are stocked

					(Y/N)
1					
2					
3					
4					
-					
-					
-					
-					

g) Please use additional sheets of paper wherever necessary.

h) The technical bid must be submitted as a PDF document with each page numbered and carrying an index of page numbers for the above information.

Signature

Date:
Place: Name:

SEAL

Annexure-B

Compliance sheet

Name of the Bidder:

Sl No.	Tender No		Page no. Of the Tender Bid
1	OEM or authorized distributor/partner of quoted item for this tender for past three years. Copies of purchase orders of quoted items for last three years. Optional items for main category quoted.	Yes/No	
2	Copies of Balance sheet 2008-09, 2009-10, 2010-11 showing turnover from sale of IT equipment's.	Yes/No	
3	List of Service Centres/authorized service centres	Yes/No	
4	Copies of Stax/VAT Service Tax PAN	Yes/No	
5	Self declaration regarding accepting tender terms	Yes/No	
6	Articles of Association etc.	Yes/No	
7	EMD details, Tender Fee		

Signature

Date:
Place:

Name:

SEAL

Annexure - C

STATEMENT OF DEVIATIONS FROM TECHNICAL SPECIFICATIONS

LINE ITEM	DESCRIPTION OF ITEM SPECIFICATION WHERE DEVIATING	DEVIATION IN THE OFFER	BRIEF REASON FOR THE DEVIATION

Note: Deviations on the lower side of technical specs will not be accepted.

Signature of the Bidder
Name
Date
Place
Company Seal

FINANCIAL BID PROFORMA

Name of the Bidder:

Annexure-D1-1

Category A –Projectors

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site Comprehensive warranty including installation (One Year Warranty for Projector Lamp) Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Projector (Ultra-Light Weight)						
2	Projector (Light Weight)						
3	Projector (Mid-Range)						
4	Projector (High End)						
5	Projector (Interactive)						
Accessories for Projector							
7A	Video Cable per meter (for projector)						
7B	Audio Cable per meter (for projector)						
7C	HDMI/DVI Cable per meter (for projector)						
7D	Lamp for quoted model of Projector						
7E	Projection Screen 6'x 4' with tripod						
7F	Projection Screen 7'x 5' with tripod						
7G	Projection Screen 8'x 6' with tripod						
7H	Projection Screen 6'x 4' (Wall Mount – Motorized)						
7I	Projection Screen 7'x 5' (Wall Mount – Motorized)						
7J	Projection Screen 8'x 6' (Wall Mount – Motorized)						
7K	Laser pointing device.						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be usedin any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item. L1 rate for each additional item will be vendor independent viz. the lowest rates quoted for any item by any of the responsive bidder is the L1 rates which have to be accepted by the L1 vendor qualifying for configuration given in Annexure-1. If L1 refuses to match the rates of Col 8 of additional items as above, the tender for that item will be scrapped and EMD of L1 will be forfeited.

3. For working out the L1 rate of optional items, the incredibly low rates or rates quoted by mistake or zero rates will not be considered. EMD of such bidders will be forfeited and their bid will be rejected for that item.

4. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3,agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

5. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

6. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D1-2

Category B – LED/LCD Monitors

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	LED Monitor (32″ or higher)						
2	LCD Monitor (32″ or higher)						
3	LED Monitor (40″ or higher)						
4	LCD Monitor (40″ or higher)						
5	LED Monitor (50″ or higher)						
6	LCD Monitor (60″ or higher)						
7	LCD Monitor (70″ or higher)						
8	LED Monitor (100″ or higher)						
Accessories for LCD/LED Monitors							
1	Mobile Mount Kit (For Monitors)						
2	Video Cable per Meter (For Monitors)						
3	Audio Cable per Meter (For Monitors)						
4	HDMI Cable per meter (For Monitors)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item. L1 rate for each additional item will be vendor independent viz. the lowest rates quoted for any item by any of the responsive bidder is the L1 rates which have to be accepted by the L1 vendor qualifying for configuration given in Annexure-1. If L1 refuses to match the rates of Col 8 of additional items as above, the tender for that item will be scrapped and EMD of L1 will be forfeited.

3. For working out the L1 rate of optional items, the incredibly low rates or rates quoted by mistake or zero rates will not be considered. EMD of such bidders will be forfeited and their bid will be rejected for that item.

4. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

5. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

6. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D1-3

Category C – Video Wall

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	LCD/LED Monitor for Video Wall (46" or higher)						
2	LCD Monitor for Video Wall (50" or higher)						
3	Multi Display Unit (3 Screens)						
4	Multi Display Unit (6 Screens)						
5	Rear Projection Based Video Wall 2x2 with Controller						
Accessories for Panels and Video Walls							
1	Mobile Mount Kit (For Monitors)						
2	Video Cable per Meter (For Monitors)						
3	Audio Cable per Meter (For Monitors)						
4	HDMI Cable per meter (For Monitors)						
5	Video Mixer (for Monitor Based video wall up to 8 screens)						
6	Video Controller Server (for Monitor Based video wall above 8 screens)						
7	Audio – Video Switcher 1:8 (For Monitor Based Video Walls)						
8	Rear Projection Based Video Wall 1x1 cubes without controller(For making video walls upto 2x4 cubes)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item. L1 rate for each additional item will be vendor independent viz. the lowest rates quoted for any item by any of the responsive bidder is the L1 rates which have to be accepted by the L1 vendor qualifying for configuration given in Annexure-1. If L1 refuses to match the rates of Col 8 of additional items as above, the tender for that item will be scrapped and EMD of L1 will be forfeited.

3. For working out the L1 rate of optional items, the incredibly low rates or rates quoted by mistake or zero rates will not be considered. EMD of such bidders will be forfeited and their bid will be rejected for that item.

4. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

5. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

6. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

7. **The Installation and warranty support will be directly from OEM.**

Authorized Signatory

Name:
Date:
Place:

SEAL

Category D – Kiosk Touch Panel

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	All in One Touch Panel (Outdoor)						
2	All in OneTouch Panel (Indoor)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Category E – Interactive White Boards, Panel and Pads

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Interactive Board (75" or higher diagonal size)						
2	Interactive Digital LCD Board 70"						
3	Interactive Panel (17" or higher)						
4	Interactive Pad (8" x 6" or higher)						
5	Visual Presenter						
6	Podium with interactive Panel						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Category F – Audio Systems

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	4/3 channel stereo Power amplifier with minimum 4 mic inputs						
2	High Quality wall mountable PA Sound Stereo Speakers						
3	2.1 Channel Speakers						
4	5.1 Channel Speakers						
5	Wireless Microphone						
6	Digital Audio Mixer						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Category G – PA/Conference System

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site Comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Chairman Microphone Unit						
2	Delegate Microphone Unit						
3	System Controller						
4	Mixer Amplifier						
5	Head Phones						
6	Speakers						
7	Cordless Handheld Mic						
8	Camera						
9	DVR						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D1-8

Category H– Desktop with Shared Computing (6+1)

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Three years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1A	Windows Desktop with Shared Computing (6+1)						
1B	Linux Desktop with Shared Computing (6+1)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

FINANCIAL BID PROFORMA

Name of the Bidder:

Annexure-D2-1

Category A –Projectors

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site Comprehensive warranty including installation (One Year Warranty for Projector Lamp) Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Projector (Ultra-Light Weight)						
2	Projector (Light Weight)						
3	Projector (Mid-Range)						
4	Projector (High End)						
5	Projector (Interactive)						
Accessories for Projector							
7A	Video Cable per meter (for projector)						
7B	Audio Cable per meter (for projector)						
7C	HDMI/DVI Cable per meter (for projector)						
7D	Lamp for quoted model of Projector						
7E	Projection Screen 6'x 4' with tripod						
7F	Projection Screen 7'x 5' with tripod						
7G	Projection Screen 8'x 6' with tripod						
7H	Projection Screen 6'x 4' (Wall Mount – Motorized)						
7I	Projection Screen 7'x 5' (Wall Mount – Motorized)						
7J	Projection Screen 8'x 6' (Wall Mount – Motorized)						
7K	Laser pointing device.						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item. L1 rate for each additional item will be vendor independent viz. the lowest rates quoted for any item by any of the responsive bidder is the L1 rates which have to be accepted by the L1 vendor qualifying for configuration given in Annexure-1. If L1 refuses to match the rates of Col 8 of additional items as above, the tender for that item will be scrapped and EMD of L1 will be forfeited.

3. For working out the L1 rate of optional items, the incredibly low rates or rates quoted by mistake or zero rates will not be considered. EMD of such bidders will be forfeited and their bid will be rejected for that item.

4. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

5. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

6. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D2-2

Category B – LED/LCD Monitors

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	LED Monitor (32″ or higher)						
2	LCD Monitor (32″ or higher)						
3	LED Monitor (40″ or higher)						
4	LCD Monitor (40″ or higher)						
5	LED Monitor (50″ or higher)						
6	LCD Monitor (60″ or higher)						
7	LCD Monitor (70″ or higher)						
8	LED Monitor (100″ or higher)						
Additional items for LCD/LED Monitors							
1	Mobile Mount Kit (For Monitors)						
2	Video Cable per Meter (For Monitors)						
3	Audio Cable per Meter (For Monitors)						
4	HDMI Cable per meter (For Monitors)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item. L1 rate for each additional item will be vendor independent viz. the lowest rates quoted for any item by any of the responsive bidder is the L1 rates which have to be accepted by the L1 vendor qualifying for configuration given in Annexure-1. If L1 refuses to match the rates of Col 8 of additional items as above, the tender for that item will be scrapped and EMD of L1 will be forfeited.

3. For working out the L1 rate of optional items, the incredibly low rates or rates quoted by mistake or zero rates will not be considered. EMD of such bidders will be forfeited and their bid will be rejected for that item.

4. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

5. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

6. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D2-3

Category C – Video Wall

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	LCD/LED Monitor for Video Wall (46" or higher)						
2	LCD Monitor for Video Wall (50" or higher)						
3	Multi Display Unit (3 Screens)						
4	Multi Display Unit (6 Screens)						
5	Rear Projection Based Video Wall 2x2 with Controller						
Additional items for Panels and Video Walls							
1	Mobile Mount Kit (For Monitors)						
2	Video Cable per Meter (For Monitors)						
3	Audio Cable per Meter (For Monitors)						
4	HDMI Cable per meter (For Monitors)						
5	Video Mixer (for Monitor Based video wall up to 8 screens)						
6	Video Controller Server (for Monitor Based video wall above 8 screens)						
7	Audio – Video Switcher 1:8 (For Monitor Based Video Walls)						
8	Rear Projection Based Video Wall 1x1 cubes without controller(For making video walls upto 2x4 cubes)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on.

Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

6. **The Installation and warranty support will be directly from OEM.**

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D2-4

Category D – Kiosk Touch Panel

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	All in One Touch Panel (Outdoor)						
2	All in OneTouch panel (Indoor)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D2-5

Category E – Interactive white Boards, Panel and Pads

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Interactive Board (75" or higher diagonal size)						
2	Interactive Digital LCD Board 70"						
3	Interactive Panel (17" or higher)						
4	Interactive Pad (8" x 6" or higher)						
5	Visual Presenter						
6	Podium with interactive Panel						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D2-6

Category F – Audio Systems

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	4/3 channel stereo Power amplifier with minimum 4 mic inputs						
2	High Quality wall mountable PA Sound Stereo Speakers						
3	2.1 Channel Speakers						
4	5.1 Channel Speakers						
5	Wireless Microphone						
6	Digital Audio Mixer						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D2-7

Category G – PA/Conference System

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1	Chairman Microphone Unit						
2	Delegate Microphone Unit						
3	System Controller						
4	Mixer Amplifier						
5	Head Phones						
6	Speakers						
7	Cordless Handheld Mic						
8	Camera						
9	DVR						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Annexure-D2-8

Category H– Desktop with Shared Computing (6+1)

Items No.	Item Description	Basic Cost (Rs.)	Excise Duty %	Sales Tax/ VAT %	Installation Cost	Service Tax on Installation	Total Cost with Five years on-site comprehensive warranty including installation Col (3+4+5+6+7)
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1A	Windows Desktop with Shared Computing (6+1)						
1B	Linux Desktop with Shared Computing (6+1)						

1. For consideration of the financial bid, the rates of excise duty and sales tax/VAT, installation cost and service tax on installation must be quoted as per the above given table. The word inclusive or such similar word should not be used in any field. The tax must clearly be indicated in numerical value.

2. L1 is the bidder quoting least total cost in Column 8 of above table for each item.

3. In order to maintain a panel of bidders, L2, L3.. ..in that order will be asked to match L1 rate. If L2 agrees he will be considered for empanelment otherwise opportunity will be extended to L3 vendor and so on. Thus by way of successive opportunity a panel of **three vendors** will be formed. If none of L2, L3, agree to match L1 rates then L1 alone will be on the panel. Rates for optional items are vendor independent and have to be match by all the bidders selected for empanelment of main items.

4. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in India.

5. Entry Tax/ Octroi will be reimbursed as per actual wherever applicable.

Authorized Signatory

Name:
Date:
Place:

SEAL

Installation Certificate

1	Vendor Name	
2	Project No.	
3	Purchase order No. & date	
4	Invoice No. with date	
5	Equipment Name & Description	
6	Equipment serial nos.	
7	Date of delivery	
8	Date of intimation of call for installation / site readiness information (in case of SNR)	
9	Installation Date	
10	Certificate	Equipment (as per ordered configuration) has been installed successfully

Name of user / NIC Project Coordinator / NICSI Project in charge:

_____

Designation :_____

Signature:_____
(with official seal)

Date:_____

Annexure-F

Site Not Ready Certificate

1	Vendor Name	
2	Project No.	
3	Purchase order No. & date	
4	Equipment Name	
5	Date of delivery	
6	Date of 1st Visit for installation	
7	Site not ready reason	
8	Tentative date of site being ready for installation	
9	Contact detail of vendor for getting equipment installed, if site get ready.	
10	Certificate	There is no delay on the part of vendor in getting the equipment installed

Name of user / NIC Project Coordinator / NICSI Project in charge:

_____

Designation :_____

Signature:_____
(with official seal)

Date:_____

Annexure-G

Manufacturer Authorization Format

Ref :

Date :

To,
Deputy Manager
Tender Division,
National Informatics Centre Services Inc.,
Hall No. 2 & 3, 6th Floor , NBCC Tower
15, Bhikaiji Cama Place , New delhi-66

Sub : Manufacturer Authorization for Tender No. NICSI/

Sir,

We, **<OEM/ Manufacturer name>**manufacturer having our registered office at **<OEM/Manufacturer address>,** are an established and reputed manufacturer of<**Name of Tendered Items**>. _____We confirm that **<Bidder Name>**having its registered office at **<Bidder Address>**is our only authorized partner/distributor cum service provider for brand of <**Name of Tendered Items**> being authorized to quote in above cited tender.

We authorize them solely to quote our product in the above mentioned tender. Our full support is extended to him in all respects for supply, commissioning, warranty and post warranty maintenance of our products. We also ensure to provide the service support for the supplied equipment's for a period of 5 years from date of installation of the equipment's. We also undertake that in case of default in execution of this tender by the **<Bidder Name>,** the **<OEM/Company Name>** will take all liabilities and responsibilities and necessary steps for successful execution of empanelment against this tender.

Thanking You

For **<OEM/ Manufacturer name>**

<(Authorized Signatory)>

Name
Designation : Country Head/Legal Head